

# Wiltshire Council Performance Scorecard - 2022/23 Quarter One

Of the 27 indicators on this scorecard 20 (74%) were ranked as either green or amber in terms of improved performance.






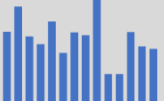

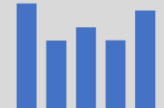











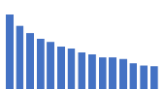
Arrows show the direction of travel. Green is a positive change, red a negative a change and orange neither positive or negative.











Gold shaded measures are main indicators	Unshaded indicators support a main indicator	Grey shaded indicators are selected from a basket of possible measures - the name of that basket appears above the measures
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Measure description	Previous positions	Latest position	Latest report	Frequency	Direction of Travel	Trend	Comment	
<b>We Get the Best Start in Life</b>								
<b>Educational Gap: Phonics</b> (The percentage point gap between all pupils at KS1 and those receiving pupil premium - achieving phonics)	18.1%	20.0%	<b>21.2%</b>	Aug-21	annual - academic year			It is difficult to make judgments about recent trends with these indicators as different approaches to assessment taken during the pandemic mean 2020 and '21 are incomparable with previously years.
<b>Educational Gap: KS4</b> (The percentage point gap between all pupils and those receiving pupil premium - achieving 5+ in English and Maths at KS4)	31.1%	26.2%	<b>29.4%</b>	Aug-21	annual - academic year			
<b>We Stay Active</b>								
<b>Percentage of Children who are Physically Active</b>	43.7%	50.5%	<b>53.7%</b>	Mar-21	annual			The trend shows the last four financial years. The improvement shown in Wiltshire in the past three years has not been mirrored in the national or regional figures. Wiltshire now shows better levels of activity than the England or South West average. Results for 2021/22 are yet to be published.
<b>Percentage of Adults who are Physically Active</b>	71.2%	72.1%	<b>72.9%</b>	Mar-21	annual			The trend shows the last four financial years. Small improvements in each of the last three years put the activity levels in adults in Wiltshire above the national and regional average.
<b>Referrals into the Reablement Service</b> (total monthly number)	266	228	<b>263</b>	Jun-22	monthly			The trend shows the last five months. Total referrals remain at a fairly consistent level since the start of the year.

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<b>We are Safe</b>							
<b>Re-referrals to Children's Services</b> (% referrals within 12 months of previous referral)	14.6%	14.9%	<b>15.4%</b>	Jun-22	monthly		The trend shows the last 15 months. Every month of the financial year 2021/22 returned a lower re-referral rate than the 16% for 2020/21. The first three months of 2022/23 have each seen a small proportion rise. Despite this our re-referral rate is lower than comparative local authorities.
<b>Public Protection</b>							
<b>Total number of Licensing Interventions</b> (Notifications received, Number of Licensing Hearings, Number of Animals Inspections carried out and Number of Licensing Transactions)	2,227	1,268	<b>2,329</b>	Jun-22	quarterly		The trend shows the last nine quarters. As business activity increased following the pandemic so did the number of licensing interventions which were 71% higher in the three months to the end of June than in the same period in the previous year.
<b>Adult Safeguarding</b>							
<b>Percentage of S42 Outcomes Met</b> (% of statutory enquiries into possible abuse or neglect [section 42] in which set outcomes were met)	94.0%	100.0%	<b>99.0%</b>	Jun-22	monthly		The trend shows the last 15 months. This indicator counts enquires as they are closed and only counts incidents where an individual is asked what they want to achieve from the process. The overall proportion of met outcomes remains high.
<b>Percentage of Outcomes Complete in Three Working Days</b> (% of all 'first conversations' where the outcome was completed within 3 working days from first contact)	81.0%	81.0%	<b>83.0%</b>	Jun-22	monthly		The trend shows the last 15 months. The proportion of completed outcomes in the time frame remains consistently within a range of less than 8 percentage points over the period shown. Each of the last three months was a slight improvement on the same position last year.

Measure description	Previous positions	Latest position	Latest report	Frequency	Direction of Travel	Trend	Comment
<b>We Live Well Together</b>							
<b>Stability for Looked after Children</b>							
<b>Percentage of Looked After Children Placed more than 20 Miles from Home</b> (Excludes unaccompanied asylum seeker children)	37.0%	38.0%	<b>38.0%</b>	Jun-22	monthly	 	The trend shows the last 15 months. The proportion has been stable for the last 12 months; fluctuating between 35% and 38%. The final 2021/22 position was 36%, down one percentage point from 2020/21.
<b>Care Leavers in Suitable Accommodation</b> (% of 19-21 year old care leavers in suitable accommodation in a four month window)	92.0%	94.0%	<b>93.0%</b>	Jun-22	monthly	 	The trend shows the last 15 months. An improvement in the last few months has seen a return to the levels seen at the end of 2020/21.
<b>We ensure decisions are evidence-based</b>							
<b>Participation</b>							
<b>Voter Turnout in Neighbourhood Plan Referendums</b>	35.1%	28.0%	<b>26.6%</b>	Mar-22	latest vote	 	The trend shows all referendums dating back to 2019. The median turnout over the last three years is 34.3%. There have been two NP referendums in the final quarter of the financial year both with below average turnout. There have been 14 referendums in the last three years with the largest turnout being 51.8% in Broad Chalke in July 2021.
<b>Voter Turnout in Unitary By-Elections</b>	29.5%	29.9%	<b>35.6%</b>	Mar-20	latest vote	 	The trend shows all byelections dating back to 2019. The latest vote was in Till and Wylve Valley in March 2020. The median turnout since the start of 2019 in five unitary by-elections is 29.5%.

Measure description	Previous positions	Latest position	Latest report	Frequency	Direction of Travel	Trend	Comment	
<b>We have the Right Housing</b>								
<b>Delivery of Affordable Housing</b>	171	167	<b>156</b>	Jun-22	quarterly			The trend shows the last six quarters. The cumulative total for affordable homes completed in 2021/22 was 688 which surpassed the target of 650. The April to June 2022 figure of 156 is almost identical to the same period in the previous year.
<b>The number on the Housing Register</b> (total number on the register at the end of the period, not including those on the open market register)	3,786	3,870	<b>4,136</b>	Jun-22	quarterly			The trend shows the last nine quarters. The numbers on the housing register have been growing over the last 24 months. At the end of June the number was 23.8% higher than the same point in 2021 and 46.4% higher than the same point in 2020.
<b>Total Households in Temporary Accommodation</b>	76	69	<b>78</b>	Jun-22	quarterly			The trend shows the last nine quarters. An improvement on the situation in June 2020 where there were 135 households in temporary accommodation but a 13% rise in the current quarter.
<b>We have the Right Skills to Prosper</b>								
<b>Unemployment</b> (number of the work age population [16+] claiming out of work benefits)	6,745	6,400	<b>6,210</b>	Jun-22	monthly			The trend shows the last 15 months. The claimant number has fallen in every of the last 12 months. The June total of 6, 210 is a 38% reduction on the June 2021 figure.
<b>Youth Claimant Rate</b> (percentage of 18-24 year olds claiming out of work benefits)	3.3%	3.1%	<b>3.0%</b>	Jun-22	monthly			The trend shows the last 15 months. A downward trend of nearly a year-and-a-half means that in June the youth claimant rate was 3 percentage points below where it was at the same time in the previous year.

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<b>We have Vibrant, Well-Connected Communities</b>							
<b>Transport and links</b>							
<b>Use of Public Transport</b> (Number of passenger trips on both the commercial and supported bus network)	529,418	609,318	<b>591,260</b>	Jun-22	monthly	 	The trend shows the last 15 months. Growth shows change in activity but also follows an annual cycle. Even so, there is a 17% increase in June from the same period last year as passengers return to public transport.
<b>We Take Responsibility for the Environment</b>							
<b>Waste economy</b>							
<b>Household Waste</b> (Kilograms of waste produced per household)	247	257	<b>253</b>	Jun-22	annual (Q1)	 	
<b>Recycling Rate</b> (Percentage of household waste recycled or composted)	44.7%	45.5%	<b>44.1%</b>	Jun-22	annual (Q1)	 	The trends shows the final Q1 position in each of the last three years.
<b>Waste Recovery Rate</b> (Percentage of household waste sent for treatment/energy recovery)	44.9%	39.6%	<b>40.0%</b>	Jun-22	annual (Q1)	 	These four new indicators should to be reviewed together as they provide data on the amount of household waste produced, and the routes of disposal. Overall, tonnages are down compared with the peaks seen over the period of the pandemic.
<b>Residual Waste Rate</b> (Percentage of household waste sent to landfill)	10.4%	15.0%	<b>16.0%</b>	Jun-22	annual (Q1)	 	

Measure description	Previous positions	Latest position	Latest report	Frequency	Direction of Travel	Trend	Comment
<b>We are on the path to Carbon Neutral (Net Zero)</b>							
<b>Wiltshire's Carbon Emissions</b> (kilotons carbon dioxide, and the equivalent of other greenhouse gasses. Territorial emissions only, i.e. these are emissions that arise within the county)	2,637	2,534	<b>2,209</b>	Dec-20	annual with a 2-year lag	 	The trends show the most recent three annual returns. This measure counts only the gasses produced within the county and the complexity of measuring it means that data is only available after two years. The direction of travel is positive.
<b>Wiltshire Council's Carbon Emissions</b> (measured in CO2e - greenhouse gases in a common unit. For any quantity and type of greenhouse gas, CO2e signifies the amount of CO2 which would have the equivalent global warming impact)	12,321	4,401	<b>5,275</b>	Mar-21	annually	 	The trend shows the five latest annual returns. The small rise in 2021/22 is due to the resumption of services following the pandemic.
<b>Energy Performance Certificates at Levels A - C</b> (% or registered EPC recorded at one of the top three levels - a three year rolling average)	43.0%	49.0%	<b>50.0%</b>	Dec-21	annually	 	The trend shows the five latest annual returns. This does not show the EPCs of all homes in Wiltshire only the EPCs registered over a rolling three-year period. Half of Wiltshire's homes were classified in the top three (of seven) levels in the most recent count compared with 34% in 2015-18.
<b>Public Electric Vehicle Charging Points</b> (all publicly available charging points including those owned by the council)	120	167	<b>179</b>	Mar-22	annually	 	The trend shows the position at the end of the last four financial years. Slow growth in the last two years of just 49% but these figure do not include private EV charging where there is more growth.